

# POST-REPORT FREQUENTLY ASKED QUESTIONS

Medical Panel reports are final and binding. Circumstances where a decision may be reviewed are limited. This information sheet is intended only to provide general information about options available to you after a Medical Panels report has been issued.

## 1. Who gets a copy of the report?

A copy of the report will be sent to the worker, employer, any representatives involved, the WCB and, if they are the referring body, the Appeals Commission.

## 2. Can I contact the Medical Panel physicians directly after the report is issued?

No. Your contact remains Medical Panels Program staff who have been in contact with you throughout the process.

## 3. What if there is an error in the Medical Panel report?

The Medical Panel Program has the power to correct any obvious slips, typographical errors, errors of calculations, misstatements or technical errors, or omissions in its reports. You may receive notice of a correction before or after the correction has been issued.

If you identify an error in your Medical Panels report, contact the Medical Panels Program.

## 4. What can I do if I require clarification regarding my Medical Panel report?

You may ask the Medical Panels Program to clarify the answers to the questions posed to the Medical Panel only. The Medical Panels Commissioner must agree that a clarification is warranted.

To request a clarification, please write directly to the Medical Panels Commissioner at [mp@gov.ab.ca](mailto:mp@gov.ab.ca).

## 5. What can I do if I am dissatisfied with the Medical Panel report findings?

If you are dissatisfied with a report of the Medical Panels Program, you have the following options:

- File a complaint with the Alberta Ombudsman or
- If your matter was referred to the Medical Panel Program by the Appeals Commission, speak to your assigned Appeals Officer about options available there.

## 6. What does the Ombudsman do?

The Alberta Ombudsman responds to complaints of unfair treatment by public bodies including the Medical Panels Program. The Ombudsman may refuse to investigate a matter if you had knowledge of the issue or complaint for more than 12 months.

## 7. Am I restricted to only one of the above options if I am dissatisfied with my report?

No. You may pursue multiple avenues if you would prefer.

**8. What do I do if I am dissatisfied with the Appeals Commission decision arising from my Medical Panel report?**

Please speak to your assigned Appeals Officer at the Appeals Commission if you are dissatisfied with any decisions made at the Appeals Commission. They will be able to advise you on next steps. Once the Medical Panel report is issued, the Medical Panels Program no longer has any involvement in your file.

**9. What do I do if I am dissatisfied with a Workers' Compensation Board decision arising from my Medical Panel report?**

Please speak to your Workers' Compensation Board Case Manager if you are dissatisfied with any decisions made at the Workers' Compensation Board. They will be able to advise you on next steps. Once the Medical Panel report is issued, the Medical Panels Program no longer has any involvement in your file.

FOR OUR COMPLETE MEDICAL PANEL RULES AND PRACTICE GUIDELINES,  
PLEASE VISIT OUR WEBSITE AT:

<https://medicalpanels.alberta.ca/>